

5-Year Limited Warranty

At Chaparral we are proud of the quality and workmanship of all of our products and guarantees customer satisfaction. We are pleased to offer the following **5-Year Limited Warranty** for materials and workmanship from the date of purchase at no additional cost.

There are limitations to this warranty. Our warranty does not cover normal wear and tear, or damages resulting from misuse, abuse, neglect, improper installation, accidents or exposure to chemical and/or abrasive cleaners, rust or corrosion damage within 10 miles of an ocean, mirror breakage, damage resulting from any modification or alteration of the product by anyone other than Chaparral.

UNIT COMPONENTS

Chaparral warrants to the original single-family homeowner that products manufactured by Chaparral will be free of defects in parts and workmanship under normal use and service for 5 years. This includes door frame, top and bottom tracks, and top guides where applicable. All bottom rollers will be limited to a 3-year guarantee. Products purchased "As Is" are not covered under this warranty.

MIRROR AND GLASS

Chaparral further warrants to the purchaser that under normal interior mirror usage, significant deterioration or imperfections of the mirror will not occur during a 5 year period from the date of purchase

COMMERCIAL APPLICATIONS

A limited I year warranty, excluding labor, shall apply in the event that Chaparral mirrors are installed in non-owner multi-family occupied dwellings or used for commercial purposes such as schools, hotels, motels, government owned structures and office buildings.

This warranty extends to the original purchaser and the first consumer-owner only. If any product in our judgment is defective, Chaparral will repair, replace with a similar product, or refund the original purchase price at our discretion. Such options shall be the limit of the liability of Chaparral.

To validate this warranty the Purchaser must provide the original proof of purchase. Chaparral reserves the right to ask for photos or ask for the original product to be returned to us. This warranty shall commence on the date the product was purchased as identified on the original proof of purchase.

In no event shall Chaparral be liable for incidental or consequential damages arising from the sale or use of the product. Chaparral shall not be liable for any labor charges or freight cost incurred in the connection with the repair or replacement of a product.

This warranty is in lieu of all other warranties, expressed, written or implied.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.